



At Harner's Auto Body, the safety and health of our customers and teammates is our highest priority. We will continue to follow the guidance of the CDC and local public health officials as we adjust our business practices in order to address current challenges.

First, we want you to know that we are taking the Coronavirus (COVID-19) pandemic seriously. Restoring the Rhythm of Your Life means that we are taking extra preventative measures to protect our customers and teammates to keep them safe and healthy.

Additionally, below are a few of the steps that we are taking:

- Centers are cleaned and disinfected twice daily.
- **We ask that all customers remove all personal items from vehicles at drop-off.**
- Our teammates can work with you by phone on any questions you may have on your repair.
- We will provide digital paperwork.
- When your vehicle is ready, you will pay any balance due over the phone and we can then assist in delivery method.
- We are making it easy for our customers to reschedule appointments by working closely with your insurance company.
- Customer vehicles are disinfected after all repairs are completed.
- Our teammates are dedicated to hand washing between personal interactions and as many times as possible throughout the day. We encourage our customers to join us with frequent hand washing and the use of hand sanitizers. Our teammates are dedicated to hand washing between personal interactions and as many times as possible throughout the day. We encourage our customers to join us with frequent hand washing and the use of hand sanitizers.
- If you become sick, please visit our centers at a future date, stay home and seek advice from your health care provider.

During these turbulent times, our teammates are here for you to get your vehicle back on the road. While we don't know what will happen over the next few weeks and months, rest assured that Harner's Auto Body is taking all precautions to keep our customers, employees and communities safe.

CUSTOMER SERVICE

AVAILABLE

***PLEASE CALL THE
OFFICE or EMAIL US
610-385-3825 EXT. 0
610-582-9880 EXT. 0
HARNERS@PTD.NET**